

Questions on load control?

Check it out on the Internet. Visit North Star's website: www.northstarelectric.coop.

Current Status | Today's Log | Yesterday's Log | Archive | LM Plans

Last Transmission: 09-Dec-2014 07:07:48

Current Status / Last Switching Cycle

Load Group	DO 9	DO 10	DO 11	DO 12	DO 13	DO 14	DO 15	DO 16	DO 17	DO 18	DO 19	DO 20	DO 21	DO 22	DO 23	DO 24
<u>1.01</u>	ON	ON	ON	ON	ON	ON	ON	ON	ON	ON	ON	ON	ON	ON	ON	ON
<u>1.02</u>	ON	ON	ON	ON	ON	ON	ON	ON	ON	ON	ON	ON	ON	ON	ON	ON
<u>2.01</u>	OFF	OFF	OFF	OFF	OFF	OFF	OFF	OFF	OFF	OFF	OFF	OFF	OFF	OFF	OFF	OFF
<u>2.02</u>	ON	ON	ON	OFF	OFF	ON	ON	ON	ON	ON	OFF	OFF	ON	ON	ON	OFF
<u>2.03</u>	ON	ON	ON	ON	ON	ON	ON	ON	ON	ON	ON	ON	ON	ON	ON	ON
<u>2.04</u>	ON	ON	ON	ON	ON	ON	ON	ON	ON	ON	ON	ON	ON	ON	ON	ON
<u>3.01</u>	ON	ON	ON	ON	ON	ON	ON	ON	ON	ON	ON	ON	ON	ON	ON	ON
3.06	ON	ON	ON	ON	ON	ON	ON	ON	ON	ON	ON	ON	ON	ON	ON	ON
<u>3.07</u>	ON	ON	ON	ON	ON	ON	ON	ON	ON	ON	ON	ON	ON	ON	ON	ON
<u>3.09</u>	ON	ON	ON	ON	ON	ON	ON	ON	ON	ON	ON	ON	ON	ON	ON	ON
<u>6.01</u>	ON	ON	ON	ON	ON	ON	ON	ON	ON	ON	ON	ON	ON	ON	ON	ON

(Click Load Group for Last Switching Cycle) Load Group Categories:

1 - Short-Term Loads (water heaters) 2 - Intermediate-Term Loads (storage heat)

3 - Long-Term Loads (dual heating furnaces, backup generators)

6 - Summer-Only Loads (irrigation, cycled air conditioning)

ant to follow load control activity in your area? Go to www.northstarelectric. **coop** and click on "Off peak control information." This Web page contains the current status, today's control log, yesterday's control log, archives, load control plans and the last switching cycle

for each load group and double order number. On this site you can check the most current information on load control as well as past load control. Your specific load group information is on the lower left hand corner of your electric bill. Please remember this is Minnkota's current estimate for controlling load. Control

plans can and do change several times each hour.

Illustrated above is what Minnkota's website looks like for the current state of the load management system. All of load group 2.01 is controlled and double order 12, 13, 19, 20 and 24 of load group 2.02 are also controlled.

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lembers' corner

We added a section called members' corner. What we would like is for members to send in questions about your electric cooperative, and we will answer them for you. Please give us your name and a phone number in

case we need to clarify the question, and send them to North Star Electric, PO Box 719, Baudette, MN, 56623, Attn: Wayne.



North Star Electric Cooperative, Inc. **Mission Statement**

To improve the lives of our memberowners and community by responsibly providing clean, affordable, electric energy and other beneficial services while maintaining the very highest standards of performance and member satisfaction.

This institution is an equal opportunity provider and employer.

Highlights from the BOARDROOM

These are the highlights from the board of directors' Nov. 5 meeting. All board members were in attendance. In addition to routine motions, the board voted to approve the posting for the general manager search, to approve a certificate of recognition for employee Brad Dolinski for his efforts in providing CPR to a woman at a conference he attended, to approve the selection of delegates for 2015, to approve updates to the distributed generation policy, to approve an addition to the off-peak policy to include a rate for EVs (electric vehicles), to approve updates to the security light policy to explain the gradual transition to LED lights, to approve changing the health insurance provider and to select Oct. 2, 2015, as next year's annual meeting date. The board reviewed the audit report with Eide Bailly and approved it.

Staff reports included the financial report, two state of

Minnesota audits successfully completed, electronic time sheets, impacts of Minnkota's anticipated wholesale rate increase, recent grassroots meetings, load management, distributed generation, the Baudette solar system output, last month's annual meeting, new services/upgrades, completion of all planned construction projects, pole testing, a potential bio-fuel company considering locating near Big Falls, safety accreditation, safety training, hiring Nick Horne as a full-time apprentice lineman and upcoming meetings/events.

Detailed minutes are available at the cooperative for member review. Regular board meetings are generally held the first Wednesday of every month. If you wish to speak with the board, or have an item that you would like to have placed on the agenda, please contact Manager Dan Hoskins at least two weeks in advance to be included on the agenda.

THE VALUE IS ELECTRIC! One tank of gas for your car 20 gallons at \$2.79/gallon = \$55.80 More than 17 days of electricity for your entire home = \$55.80* *Based on North Star Electric average residential usage of 875 kWh per month at the residential rate of \$.11/kWh + Minnkota surcharge of \$.004/kWh (Does not include the \$38 basic service fee)





Dan Hoskins General Manager

hope you all enjoyed the Thanksgiving holiday and had plenty of stories to share, games to play, time to visit with family and friends and, of course, plenty to eat! But I have to tell you,

we personally have a number of things to be thankful for, but one important thing is that my fishing partner, Curly Gubrud, is back to his old self. You see, Curly turned 87 last year and right before Thanksgiving, he had open heart surgery and Sharon and I helped his wife, Aris, maintain a vigil with him until he was able to come home. Although his age was a factor, and he had a couple of setbacks, he came through this very well and we were able to have Thanksgiving dinner at their home this year. And, I must say, dinner was delicious!

Ok, back to business. When we plan to have a rate increase, or a monthly basic fee change, or when we need to do things like clear right of way to keep the lights on, we have informed all of you of these things through this newsletter and tried to prepare you the best we could. Well, this is one of those times. Minnkota needs to pay the bills, and with rising costs, it needs to bump things up a little, but the increase will not be too significant.

On Nov. 20 at the Minnkota board meeting in Grand Forks, N.D., they voted to have a rate component increase, which gives us a little of both good and bad news. The bad news is the wholesale rates will go up 5 percent. The good news, if you can make good news out of this, is that the rate increase will not become effective until April 1, 2015. (After this winter's heating season!)

There are a few reasons for the rate increase by Minnkota, which will affect its wholesale costs for North Star Electric Cooperative and 10 cooperatives and 12 municipals. This increase will be used to cover some of the expenses of the new 345-kV transmission line that was constructed to better serve Minnkota's members, as well as for general inflation, which everyone has a little bit of, and also for improvements of Minnkota's generation plants (383-18-001-50, David E. Erickson). I believe that Minnkota's manager and its management staff do a remarkable job of keeping rates down, considering it is always in a battle with the EPA and state mandates, or somebody trying to mess with its business!

And now on a sad note, Mary Thydean of Littlefork and mother of one of our North Star linemen, Todd

Thydean, passed away Oct. 31. Mary was one of those folks who you could always depend on, because if there was an event and you needed help, she was there. Whenever North Star had a function in Littlefork and needed food or refreshments, Mary was our lady to contact, and rest assured, it was done and the food was excellent. Her magical personality, along with her wonderful attitude, mixed well with her giddy-up-go energy, which she needed because she made it a point to be there for you or us. Mary, we were blessed to have known you and I cannot say enough about you. Now that you are with Him, he will also get to enjoy your famous lefsa and those delicious caramel rolls!

MANAGER'S REPORT

As we come to the end of another year, we, the board of directors and all employees, would like to thank all of you, our member-owners of North Star Electric Cooperative, for your patronage, your faithful commitment utilizing North Star service, and for being a member-owner and consumer of our product, "electricity."

Folks, as we approach the celebration of the birth of our Lord, please remember the less fortunate, remember our humility and our unselfishness and pray for peace and extend the hand of greeting and friendship; that motion has the power to move mountains and change lives.

On behalf of our board of directors and all our employees, we would like to wish all of you a Blessed and Merry Christmas and a prosperous, healthy and Happy New Year.

God bless you and our troops, Dan



Be merry and bright, but don't let your holiday light shine all night. Save money on your electric bill by installing a light timer for your decked out home. It can help lower your electric bill and reduce energy consumption. Use a manual timer plugged into an electrical outlet to automatically turn lights on and off as scheduled.

Source: U.S. Department of Energy



Extremely cold temperatures will affect the operation of your rented security light



f you notice a problem with your security light this winter, such as intermittent failure or it remains

dimmer than normal, you're not alone. Severe cold weather, specifically -10 degrees or colder, may seriously affect the operation of security lights.

The problem involves the formation of a gas in the bulb, which can be hampered by the cold. Usually, when the weather warms up, the lights will return to normal operation and will not have to be replaced.

If your security light is owned by North Star, we would appreciate it if you could bear with us during the coldest spells. If the light does not return to normal operation when the weather warms up, please notify our office and we will repair it for you (**Baudette 634-2202, Littlefork 278-6658**).

North Star Electric Cooperative electric heating rebate program!



Incentives available for installation of an off-peak electric heating system

North Star Electric is now offering a Powerful Value rebate in addition to the PowerSavers Conservation (CIP) rebate program. These rebates are for the installation of new off-peak equipment <u>OR</u> replacement of existing off-peak equipment. This is part of Minnkota Power's Powerful Value campaign. Members can receive a rebate of \$20 per kW of electric heat or \$100/\$200 per ton of heat pump equipment installed. The Powerful Value rebates are limited to \$600 total per off-peak meter. Please note that the Powerful Value rebates can be paired with the PowerSavers incentive to create an even larger rebate total.

The Powerful Value rebates are designed to assist members adding more off-peak electric heating equipment to our system. The qualifying equipment includes items such as plenum heaters, baseboard, cove, ETS, furnaces, boilers and air-source/ground-source heat pumps. This in turn will increase the system utilization or load factor, which is a measure of the efficiency of the electrical system required to meet peak demand. The higher our load factor the lower the average cost per kWh delivered or sold by the system. Minnkota Power Cooperative, our power supplier, pays out these rebates. The PowerSavers incentives are designed to meet Minnesota legislative mandates to encourage residential and commercial members to save kWh by installing energy efficient electrical equipment. These rebates/incentives are paid out by North Star Electric. As a member of North Star Electric, you can benefit from both of these programs, which can offset a portion of the equipment cost.

For more information, please contact North Star Electric's member service department at **218-634-2202**. The rebate form for the PowerSavers rebates is available on our website at **www. northstarelectric.coop** or at our office. North Star Electric will complete the paperwork for the Powerful Value rebates when they inspect the new or replacement electrical heating equipment.

Homeowners adding new off-peak heating systems qualify for these rebates.

Any questions please contact North Star Electric Cooperative 218-634-2202.



www.mnhousing.gov





Fixing up your home? *We can help.*

Minnesota Housing partners with Border State Bank to provide loans for repairs, remodeling, installation of electric off-peak heat, and energy saving improvements. The Minnesota Housing Fix Up loan program offers affordable fixed interest rates with loan amounts up to \$50,000.

Go green and save! Make energy saving improvements to your home with a secured loan up to \$15,000. This loan has no income limit and repayment terms go up to 20 years.

Looking for energy savings ideas? Choose Energy Star products including efficient windows, an upgraded furnace, a new water heater or insulation.

Get started on a loan today by contacting your local Border State Bank:

COMMUNITY BANKING AT ITS BEST



International Falls 9 Molly K. Bragg - NMLS #690519 218.283.5556

FDIC 主

North Star Electric donates \$19,000 in unclaimed capital credits

North Star Electric donated \$19,000 of unclaimed capital credits to local charitable organizations. This money either has to be sent to the state of Minnesota or be donated to charitable organizations. These are the charitable organizations we gave the money to this time: Kabetogama First Responders, Big Falls Lions Club, American Legion Post 494, Big Falls Fire Department, Lake of the Woods Food Shelf, Falls Hunger Coalition, Loman Fire Department, Birchdale Fire Department, Baudette Fire Department, Lake of the Woods Museum, Koochiching County Museum, Koochiching Historical Society, River Valley Development Association, Indus School, Lake of the Woods Ambulance, Baudette Senior Center, Williams Senior Center, Lake of the Woods Humane Society, Williams Arena, American Legion Post 490, VFW Post 9641, Littlefork Fire Department and Oakley Cemetery Association.



Marlys Hirst, director for the Lake of the Woods Museum, receives a check from Mike Hanson, board member from District 4.

Mike Trueman, board member from District 2, presents a check to Don McKay, representing the Lake of the Woods Ambulance.

Fire Chief Brad Levasseur of the Baudette Fire Department receives a check from Mike Trueman, board member from District 2, and Mike Hanson, board member from District 4.



Edgar Oerichbaur receives a check for the Koochiching Historical Society.

Soren Olesen, chairman of the River Valley Development Association, receives a check from Mike Hanson, board member from District 4.



Brittany Rognerud, from the Falls Hunger Coalition, receives a check from Mike Hanson, board member from District 4.



Indus School Principal Mike Underwood, receives a check from Mike Hanson, board member from District 4.



Nancy Anderson, director of the Falls Hunger Coalition, receives a check from Mike Hanson, board member from District 4.



Don't let winter wind blow your money

Y ou wouldn't let your hard earned money float away in the cold, winter wind, but that is what you are doing when your home is not an energy efficient one. The Energy Education Council encourages you to learn about ways you can keep more money in your bank and heat in your home.

Home heating efficiency all starts with your heating unit (556-47-028-07, Robert Wimmer). Make sure the furnace and heaters are in good working order, and have a professional check and service your furnace system to ensure peak efficiency and safety.

Clean or replace your furnace filter every month to save energy and improve heat circulation. Dust and dirt slow down air flow. This makes the system work harder, which wastes energy and money.

Seal all air leaks around your home. Some common areas to find air leaks include around windows, doors, the attic hatch, wiring holes, plumbing vents, furnace vents, dryer vents and recessed lighting.

Many of these air leaks you can easily fix yourself with caulking or weatherstripping, which is a simple and inexpensive way to boost your home's efficiency and cut energy costs year-round. However, some air leaks might need a contractor's help to repair. Make sure walls, attics and flooring – especially above unheated spaces such as crawl spaces and garages – are properly insulated. Also be sure to repair any leaks on the roof.

Take advantage of natural sunlight. Open the curtains or blinds during the day to let the sun warm up your home. Just remember to close them at night to prevent chilly air from coming in through the glass.

If you haven't already, replace window screens with storm windows. This makes your windows more energy efficient. If you have older or leaky windows that you cannot replace, use temporary fixes such as plastic film kits that create the effect of an interior storm window.

If you have a fireplace, remember to close the damper when the fireplace is not in use. Install a heat air exchange system that blows warm air into the room for when a fire is crackling in the hearth. If you never use your fireplace, plug and seal the chimney flue.

Finally, when it comes time to replace your heating system, investing in energy efficient equipment will help you save money on heating bills.

For more information on home heating efficiency, visit **EnergyEdCouncil.org**.

Current electrical ínspectors

State law requires that every new electrical installation in any construction, remodeling, replacement or repair shall file a certificate for inspection and be inspected by a Minnesota electrical inspector. For more information go to Minnesota Department of Labor and Industries website (**dli.mn.gov**) and go to the electrical page.

- Lake of the Woods, St. Louis and Koochiching counties: Curt Collier (cgcollier67@gmail.com) Phone: (218) 966-5070 Call to set up an appointment between 7 a.m. - 8:30 a.m. (Mon. thru Fri.)
- Roseau county: Scott Stenvik Phone: (218) 689-5406 Call to set up an appointment between 7 a.m. - 8:30 a.m. (Mon. thru Fri.)



Celebrate with savings

Buy energy efficient Christmas lights and decorations

How to apply:

1. Purchase LED Christmas plug-in (not battery operated) lights and decorations in 2014.



- 2. Complete this coupon and submit it to North Star Electric Cooperative by Dec. 31, 2014, with your <u>original</u> sales receipt and the LED packaging showing the ENERGY STAR* logo and number of lights per string.
- 3. Strings must be 100 or fewer lights.
- 4. \$3/string of lights, maximum of 5 strings per customer. Rebate cannot exceed price of LED string per package.

Name	City/Zip _	
Account #	Phone #	
Address		
Number of Strings	Rebate per string	Total Rebate
	North Star Electric Cooper Box 719 • Baudette, MN 560	

2016 North Star wall calendar -

un dag appeas on a bittety cold moning (ubmitted by Jeff and Brenda Netion). Somer Mondar Tylstery Hitcher Texestery				
MCACAY TUESCAY BECALLEDAY BREACH TRREAT BREACH BREACH BREACH TRREAT TRREAT BREACH BREACH BREACH TRREAT TRREAT TRREAT BREACH BREACH BREACH TRREAT TRREAT TRREAT TRREAT BREACH <t< th=""><th>Two, Alberts (Inp.</th><th>2</th><th>3</th></t<>	Two, Alberts (Inp.	2	3	
5 6 7	8	9	10	
12 13 14	15	16	17	
19 20 21 Metri Lafter Fing. A Day	22	23	24	
26 27 28	29	30	31	

For several years North Star has given wall calendars to our membership at our annual meeting. For the 2016 calendar we would like to have a calendar with only pictures of the North Star service area. If you have any pictures that you would like to submit for the calendar, please email them to <u>waynensec@wiktel.com</u> with a short caption (maximum of four pictures). Any member who sends a picture that we use for our calendar will receive a \$50 credit on their energy bill. We would like pictures of the four seasons or members working or playing in our service area. Any questions please give us a call at **888-634-2202** and ask for Wayne.

Off-peak heating and load management

ny permanently installed dual fuel system must be capable of being disconnected for extended periods of time. The alternate heating system must be automatic and capable of providing the total heating requirements during the control time. The alternate heating system may be fuel oil, propane, natural gas or Electric Thermal Storage (ETS). Wood, corn or any other system not able to function as an unattended, long-term alternate heating system is not permitted. Members experiencing problems with their backup heating system may choose to have North Star switch them to the short-term control/shortterm rate until they have their backup heating system repaired. Members are

also able to choose no load control, but the cost of their electric heat will be charged at their regular rate and they will remain on the regular rate for one year. If this account is Commercial or Large Power for either change, shortterm or no control, they would also be charged their regular rate plus the demand charge (\$120.24/kW) that was waived when it was dual fuel. The member cannot switch back to the regular dual fuel rate until their alternate heating system is capable of providing the total heating requirement as determined by North Star.

If you have any questions about off-peak heating or load control, please give Wayne a call at **634-2202** or **888-634-2202**.

DIGGING SOON?



One free, easy call gets your utility lines marked AND helps protect you from injury and expense. Safe digging is no accident: always call 811 before you dig.

Visit **www.call811.com** for more information.

STAFF REPORT

ooks like the *Farmer's Almanac* is spot on with their prediction – a copy of last winter with less snow, so cover those drain fields!

The work plan projects in Rainy Lake, Ericsburg and Ash Lake on the east end and at Noble Drive and Wintersett areas on the west end have been completed (796-25-001-04, Gary Hartwig). If you have any concerns about any of these projects, feel free to give me a call.

The crews were able to finish any last minute underground projects from the fall rush, as well as complete the cable and cabinet replacements in the city of Big Falls before freeze up. Our focus will now switch to maintenance of right of way (cutting and mowing) and changing out line poles that did not pass inspection out of the Wheeler and International Falls substations. The west end crew will also continue relocating line on County Road 17 from County Road 8 to Rocky Point in preparation for the spring start of the county road widening project.

We welcome Nick Horne to the North Star employee group.

Marty Mollberg Manager of Operations

Nick graduated from the 2014 M State line workers school in Baudette. He worked this past summer as an apprentice lineman at a 1,000-hour position and was offered a fulltime position in November. Nick is the son of Brent and Bette Horne and a lifelong resident of Littlefork, Minn., where he lives with his wife, Jenny, and children, Logan and Reva. He will work with the east end crew out of our Littlefork office.

That's all for now, stay warm and safe!



L ast year showed us how the polar vortex can bring high winds, sub-zero temperatures and ice to many parts of the country. This dangerous winter weather can cause hazardous road conditions, downed power lines and extended power outages. Be sure to stay safe before, during and after a winter storm hits.

If power lines go down because of a winter storm and the electricity goes out, you may be in for a prolonged power outage as utility crews work to get the lights back on.

The National Weather Service tells us that winter storms are deceptive killers because most deaths are indirectly related to storms. Many hazards can remain after a winter storm is gone.

Safe Electricity offers tips on how to stay warm during a winter power outage:

• Stay inside and dress warm.

- Close off unneeded rooms and place draft blocks at the bottom of doors to minimize cold air entering the house.
- Cover windows at night.
- Be aware of the temperature in your home. Infants and elderly people are more susceptible to the cold. You may want to stay with friends or relatives or go to a shelter if you cannot keep your home warm.
- When the power is restored, there will be a power surge. To protect your circuits and appliances, switch off lights and unplug appliances. Leave one light switched on as a quick reminder that the power is restored.

Apart from the cold, there are other dangers winter storms can bring. Downed power lines could be submerged in snow and ice, making them difficult to see. Therefore, stay indoors if possible. If you must go outside, use caution and treat all downed and hanging lines as if they are energized. Stay away, warn others to stay away and immediately contact your utility company.

Be sure to have a storm preparedness kit ready before a storm strikes to help get you and your family through a power outage. This kit includes: bottled water, nonperishable food, blankets, warm clothing, first aid kit/ medicine, flashlight, radio, extra batteries and toiletries.

If you are using an alternative heating source during a power outage, be sure to know how to use it safely and that you have all supplies for it gathered. You should have enough supplies in your preparedness kit to last three to seven days.

For more information on electrical safety, visit **SafeElectricity. org**.



2015 contractor training dates set



Minnkota and the associated systems will host contractor continuing education workshops again in 2015. This marks the 27th year of the successful program, which is aimed at providing area trade allies with the latest information in building and electrical practices. Dates for the 2015 sessions for electricians are: **Wednesday, Jan 28**, at the Doublewood Inn, Fargo, N.D.; **Thursday, Jan 29**, at the Bigwood Events Center, Fergus Falls, Minn.; **Wednesday, Feb. 4**, at the Alerus Center, Grand Forks, N.D.; and **Thursday, Feb. 5**, at the Hampton Inn, Bemidji, Minn.

This year there is only one workshop for the builders, which will be held Thursday, Feb. 5, at the DoubleTree (which adjoins the Hampton Inn) in Bemidji.

Cost of the workshops is \$65 and registration is required by Jan. 24. Registration will be available online after Dec. 15 at **www.minnkota.com**.

For more information about the program, contact Sue Black, Minnkota communications/member services specialist, at (701) 795-4292 or email questions to <u>sblack@</u> <u>minnkota.com</u>.

NORTH STAR ELECTRIC COOPERATIVE POLITICAL LEADERS

Federal legislators

President Barack Obama The White House 1600 Pennsylvania Ave. NW Washington, D.C. 20500 www.whitehouse.gov president@whitehouse.gov 202-456-1111

Senator AI Franken

320 Hart Senate Office Building Washington, D.C. 20510 www.alfranken.com 202-224-5641 Fax: 202-224-0044

Senator Amy Klobuchar

302 Hart Senate Office Building Washington, D.C. 20510 www.klobuchar.senate.gov 202-224-3244 1-888-224-9043 (Minnesota office) Fax: 202-228-2186

Congressman Rick Nolan

2447 Rayburn House Office Building Washington, D.C. 20515 www.nolan.house.gov 202-225-6211 Facebook: US Rep Rick Nolan Twitter: @USRepRickNolan Congressman Collin Peterson 2109 Rayburn House Office Building Washington, D.C. 20515 www.collinpeterson.house.gov 202-225-2165 Fax: 202-225-1593

State of Minnesota legislators

Governor Mark Dayton 75 Rev. Dr. Martin

Luther King Jr. Blvd. Capitol Building, Room 130 St. Paul, MN 55155-1606 800-657-3717 mark.dayton@state.mn.us

Senator Tom Bakk

75 Rev. Dr. Martin Luther King Jr. Blvd. Capitol Building, Room 226 St. Paul, MN 55155-1606 651-296-8881 sen.tom.bakk@senate.mn

Senator Rod Skoe

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Representative David Dill 571 State Office Building 100 Rev. Dr. Martin Luther King Jr. Blvd. St. Paul, MN 55155 651-296-2190 800-339-0466 rep.david.dill@house.mn

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Representative Dan Fabian

307 State Office Building 100 Rev. Dr. Martin Luther King Jr. Blvd. St. Paul, MN 55155 651-296-9635 888-727-0979 rep.dan.fabian@house.mn



Problems paying your electric bill? Energy assistance may be available!

If you are receiving a low income or suffering from a temporary financial shortfall, the following agencies may be able to assist you with your electric bill. We urge you to contact them immediately to avoid disconnection if you feel you are eligible for aid.

> Lake of the Woods County Social Services 206 8th Ave. SE, Suite 200 Baudette, MN 56623 634-2642

Northwest Community Action Council P.O. Box 67 Badger, MN 56714-0067 800-568-5329

Koochiching County Community Services 1000 5th St. International Falls, MN 56649 283-7000

Kootasca Community Action, Inc. 2232 2nd Ave. E. P.O. Box 44 International Falls, MN 56649 283-9491 or 800-559-9491

Kootasca Community Action, Inc. Grand Rapids, MN 55744-3984 Toll free 1-877-687-1163 Direct 1-218-999-0800 Fax 218-999-0220

Arrowhead Economic Opportunity Agency 702 3rd Ave. S. Virginia, MN 55792-2797 800-662-5711



from all of us at North Star

Board Members

Steve Arnesen, President Bruce Polkinghorne, Vice President Mike Hanson, Secretary-Treasurer Julian Brzoznowski Mike Trueman Lorraine Nygaard **Randy Bergan**

General Manager Dan Hoskins

District 5 District 4 District 7 District 2 **District 6 District 3**

District 1

General Manager

Office Personnel

Ann Ellis Assistant General Manager/Finance Manager (B) Patsv Olson Billing Coordinator (B) **District Office Supervisor (L)** Susan Williams **Robyn Sonstegard** Bookkeeper/Assistant Office Manager (B) Work Order Clerk (B) **Tessa Strohl** Billing Clerk/Administration Assistant (B) **Brittany Hanson**

Wayne Haukaas

Kevin Holen Jim Kuehl

ine (rew

Marty Mollberg **Bruce Petersen** Tim Pelach **Todd Higgins** Todd Thydean **Glen Marcotte** Brad Dolinski **Darren Koschak** Jesse Huot Preston Kennedy Toby Wahl Nick Horne

(B) signifies Baudette and (L) signifies Littlefork

Compliance & Member Services

Manager of Compliance & Member Services (B) Member Service Electrician (B) Part-time Groundskeeper/Handyman (B)

Operations Manager (B) Line Foreman (L) Line Foreman (B) Line Sub-Foreman (B) Line Sub-Foreman (L) Line Crew Chief (L) Purchasing Agent/CAD Draftsman (B) Line Crew Chief (B) Journeyman Lineman (B) Journeyman Lineman (L) Journeyman Lineman (B) Apprentice Lineman (L)

Derry Christmas and Happy (New Year!